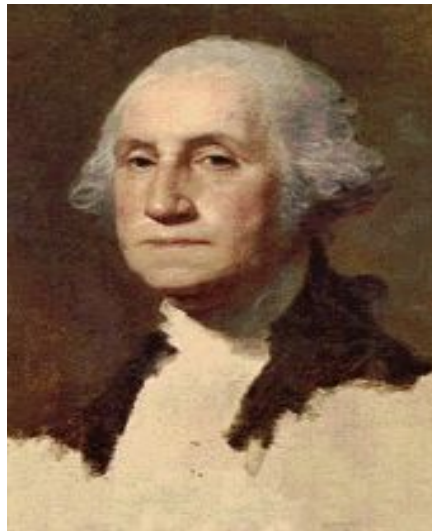


**“One of you will always wonder if this could have been settled differently.”**

**By the time he was 16, George Washington  
had copied his 110 “Rules of Civility and  
Decent Behavior”**



# Yet Today Civility Within the College Is a Live Issue

Under threat of termination, Victoria McCard -- the University of North Georgia Spanish professor who was pegged for termination following a verbal altercation with a visiting lecturer that triggered a larger investigation into her behavior -- has settled with the institution. She gets \$40,000 and all claims against her dropped, and the university gets her retirement, effective the end of the academic year.

– Inside Higher Education

How important is civility on campus?

What if a tenured professor were to develop a reputation for uncivil behavior on your campus, and the President were to recommend her termination – even though termination might be challenged in court?

# Civility at the Board Table Is Also a Live Issue

<https://www.youtube.com/watch?v=rFeA-pM0o8Y>

Let's Brainstorm on How to Deal  
with Incivility...

and How to Encourage Civility

When someone says something thoughtless or rude, respond by saying: “That’s interesting. Tell me more.”

Or “That’s interesting...

1. why would you say that?”
2. or, why would you ask that?”
3. or, why would you do that?”



That's interesting...

1. tell me more
2. why would you say that?
3. why would you ask that?
4. why would you do that?

Other suggestions?

What works for you?